



Community Engagement Plan Survey

Results

Prepared for Airservices Australia

September 2018

Disclaimer

This report has been prepared with due care by the consultants, who believe the contents to be fair and accurate.

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Contents

1.0	Introduction.....	2
2.0	Results.....	3

1.0 Introduction

Airservices Australia (Airservices) introduced changes to arrival and departure flights at Hobart Airport in September 2017. The changes were designed to organise aircraft departing from or arriving into Hobart Airport onto standard routes. Following implementation, concerns were raised and a modification to the routes was introduced in March 2018.

The new flight paths are associated with satellite-based navigation systems aimed at improving the safety of aircraft landing and departures. The use of satellite navigation systems is occurring across Australia as required by the Civil Aviation Safety Authority (CASA).

In April 2018 the Aircraft Noise Ombudsman (ANO) released her report *Investigation into complaints about the introduction of new flight paths in Hobart April 2018*. Airservices accepted ANO recommendations including that Airservices seek expertise in community engagement.

Airservices retained Tania Parkes Consulting (TPC) to lead community engagement to better understand the social impacts of the September 2017 and March 2018 Hobart flight path changes to inform the Hobart Airspace Design Review. Pre-consultation stakeholder introductions were made in May 2018 and broader community and stakeholder consultation sampling was undertaken in June 2018.

TPC was also tasked with assisting Airservices to develop an engagement plan with community input that would form the basis for consultation on the Hobart Airspace Design Review when the initial findings are available. The June 2018 consultations informed the Community Engagement Plan.

An online survey on the Airservices website from 4 to 18 September 2018 sought feedback on the draft Community Engagement Plan. The results follow.

2.0 Results

There were 26 responses to the online survey, a number too low to draw any statistical conclusion but nevertheless, provides some useful information.

Question 1: In which suburb do you live?

There were 26 responses to this question identifying respondents from the following suburbs:

15.38%	11.54%	7.69%	3.85%
Dunalley	Connellys Marsh	Richmond (urban centre)	Austin Ferry
		Midway Point	Boomer Bay
		Kellevie	Bothwell
			Campania
			Carlton
			Forcett
			Marion Bay
			Murdunna
			Pawleena
			Primrose Sands
			Sloping Main
			Sommers Bay
			White Beach

Question 2: Do you know that Airservices is reviewing the Hobart Airspace Design?

There were 24 from a possible 26 responses to this question.

Yes 95.83%
No 4.17%

Question 3: Did you participate in the June 2018 Hobart Airspace consultations?

There were 26 responses to this question.

Yes 69.23%
No 30.77%

Question 4: The level of agreement to the statement: The objectives for the Community Engagement Plan are appropriate.

There were 24 from a possible 26 responses to this question.

Seventy nine per cent (79%) of respondents agree the Community Engagement Plan objectives are appropriate.

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
29.17%	50.00%	16.67%	4.17%	0.00%

Question 5: The level of agreement to the statement: The principles for community engagement are appropriate.

There were 25 from a possible 26 responses to this question.

Eighty per cent (80%) of respondents agree the community engagement principles are appropriate.

Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
32.00%	48.00%	12.00%	4.00%	4.00%

Question 6: The level of agreement to the statement: The Stakeholder Reference Panel is a good addition to the community consultation activities.

There were 24 from a possible 26 responses to this question.

Yes 19
No 4
N/A 1

Question 7: Please list other methods of notification that you would like Airservices to consider.

There were 10 from a possible 26 responses to this question. Practical suggestions included:

- Letterbox drop to all areas under current and proposed flight paths
- SMS/text messages
- Community roadside blackboards
- Mail drop to all residents in area by Australia Post e.g. open letter to the residents
- Local radio.

Question 8: Can you suggest other practical ways in which the Community Engagement Plan can be improved?

There were 12 from a possible 26 responses to this question.

The themes to the 12 open ended responses included:

- Stay true to the best practice model
- Undertake consultation and provide notification prior to implementing new flight paths
- Improve the transparency and timeliness of communications specifically NCIS
- Airservices should have an on-site presence to assess impacts rather than desk top assessment
- Educate the community about flight path design so they better understand the safety constraints
- Have weekend consultations as well as during the day and evening

Other comments included:

- Share the flight paths
- Flights over Dunalley are not wanted.

Question 9: Are you satisfied with this opportunity to comment on the Community Engagement Plan for the Hobart Airspace Design Review?

There were 22 from a possible 26 responses to this question.

Yes	72.73%
No	31.82%

The range of comments included the following themes:

- Do not change the current flight paths
- Too little, too late; Airservices is not listening
- Conduct on-site research and not just desktop analysis
- Online survey period is too short
- Educate the public on airspace design constraints.