

How to Apply for Airservices Automatic Fire Alarm Monitoring

Aviation Rescue Fire Fighting Service

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Version 10

Airservices provides Aviation Rescue Fire Fighting Services (ARFFS) to your facility on the airport. Our professional fire fighters monitor your automatic fire alarm(s) at the airport fire station and respond as required when a fire alarm activation is received.

Airservices ARFFS use state-of-the-art equipment to provide a robust fire alarm monitoring service. The system is available at all major airports. Australian Standards outline the minimum requirements for connection to these types of systems. Customers will need to meet these standards so that their alarm signalling equipment will be able to connect to the Airservices' Fire Alarm Monitoring System.

The steps required to connect to the Airservices' system are listed below.

If upgrading to Dual SIM ASE proceed to section 2.b)

<p>1. Apply</p>	<p>Complete the application form & send to Airservices:</p> <p>a) Review TI-0157 section 4 Responsibilities.</p> <p>b) Complete the 'Application for Automatic Fire Alarm Monitoring Service'. This is required for:</p> <ul style="list-style-type: none"> • a new service • an alteration of service (e.g. modifying inputs) • a removal of service <p>c) Send the form to Airservices</p> <p>d) Wait for written approval from Airservices before proceeding to section 2.</p> <p><i>Note: For additional support or questions, contact ARFFS Customer Value and Business Performance on (02) 6268 5108 or email ARFFFireAlarmMonitoring@airservicesaustralia.com</i></p>
<p>2. Acquire Alarm Signalling Equipment (ASE)</p>	<p>Acquire Alarm Signalling Equipment (ASE) for new service or upgrade</p> <p>a) The Alarm Signalling Equipment (ASE) is used to deliver automatic fire alarm(s) to the fire station and is supplied by Romteck and owned by the Customer.</p> <p>b) Order equipment for new service or upgrade of service as per section 7 of TI-0157 by completing 'Application for Dual SIM ASE Upgrade or New' form</p> <p>c) Make payment as required. Equipment will be sent to Airservices directly. Upon receipt of your equipment and the completed application form, Airservices will configure, test and mail your equipment to you, ready for installation</p> <p><i>Note: Please allow approximately three weeks for this to occur.</i></p>
<p>3. Arrange Installation</p>	<p>Arrange Installation</p> <p>Installation must be performed by an Airservices Certified Maintainer.</p> <p>a) Contact the Certified Maintainer</p>

	<ul style="list-style-type: none"> • Choose an installer from the ‘Airservices Certified Maintainers’ list • <i>Note: TI-0157 outlines how to become an Airservices Certified Maintainer</i> <p>b) Coordinate commissioning date</p> <ul style="list-style-type: none"> • Ensure the Installation Checklist in Section 11 of TI-0157 is completed and has been e-mailed to Airservices by the technician. • The technician is to organise a suitable date and time to perform end-to-end testing with Airservices. <p><i>Note: Commissioning activities occur on a weekly basis every Wednesday during normal business hours.</i></p>
<p>4. Service Confirmation</p>	<p>Service Confirmation</p> <p>Upon successful commissioning, the following will occur:</p> <ul style="list-style-type: none"> a) A confirmation email will be provided by Airservices to notify you that commissioning has been completed successfully. b) The ASE configuration is used to rebuild a failed ASE to meet Australian Standard restoration times. The ASE configuration is to be archived and stored as per your company’s policy. Airservices takes no responsibility for archiving or storage of the ASE configuration. c) Charging will commence as per the Standard Terms and Conditions once the service has been commissioned. <p><i>Note: Airservices takes no responsibility for the ongoing maintenance and support of the associated equipment and services as this is the responsibility of the customer. Refer to the Standard Terms and Conditions for more information</i></p>